Serenade Oaks Event Facility and Pricing FAQ's Updated May 4, 2023

1. How many people can this location accommodate?

Response: The amount of accommodation will depend on the type of seating, in addition to the amount of tables and chairs needed. There are two locations which can serve as outside wedding venues, and there is also an indoor banquet facility. The outside wedding venues can seat up to 200 people comfortably. The indoor banquet facility, can seat up to 75 people with tables and chairs.

2. What is the rental fee and what is included in that price?

Guest House/Outdoor Wedding

- \$2,500 (includes use of guest house facilities, including access to 4BD, 3.5 BA guest house). Note: Specific details regarding your particular event would have to be provided in order to obtain an exact estimated price for rental.

Main House/Indoor or Outdoor Wedding

- \$3,500 - \$5,000 (includes use of guest house facilities, including access to two-story 9 BD/8BA main house). Note: Specific details regarding your particular event would have to be provided in order to obtain an exact estimated price for rental.

3. How much is the deposit, when is it due, and is it refundable?

Response: A \$250.00 deposit is required in order to confirm the facility for any event. The deposit will be applied to the overall cost of your event should you decide to hold it at The Oaks. The deposit is refundable if the cancellation is made at least 30 days before your event is scheduled.

4. Is there a discount for booking an off-season date or Sunday through Friday? *Response: No.*

5. What's the cancellation policy?

Response: The event may be cancelled up to 30 days prior to the scheduled event. After that time the initial \$250.00 will not be refundable.

6. Can I move things around and decorate to suit my purposes, or do I have to leave everything as is?

Response: Guests may not move things around and decorate to suit their purposes. All decorating should be done in consultation and with permission of Event Facility Staff.

- **7.** What time can my vendors start setting up on the day of the wedding? Response: Vendors may start setting up the outside wedding venue at least 3 hours before the scheduled start of the wedding.
- 8. Is it possible to start the setup the day before? *Response: No.*

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- **9.** Do you provide a coat check service? *Response: No.*
- **10.Is there an outdoor space where my guests can mingle?** *Response: Yes*
- **Can it be heated and/or protected from the elements if necessary?** *Response: Yes, if the guest would like to provide the heating.*
- Is there a separate indoor "socializing" space? *Response: Yes.*
- **11.Are tables, linens, chairs, plates, silverware and glassware provided, or will I have to rent them myself or get them through my caterer?** *Response: No. You will need to rent them yourself. The only thing the facility provides is access to 5 6-inch tables and 30 square backed chairs.*

12. Are you licensed to provide alcohol service?

Response: No.

- **Can I bring my own wine, beer, champagne or alcohol?** *Response: Yes*
- 13.Is there parking on site?

Response: Yes

14. How many restrooms are there?

Guest House/Outdoor Wedding

- Access to 3.5 restroom facilities

Main House/Indoor or Outdoor Wedding

- Access to 4 restroom facilities.

15. Does the venue have liability insurance?

Guests are required to obtain event liability insurance prior to having their event at The Oaks.

16. What overnight accommodations do you provide?

Guest House/Outdoor Wedding

Access to 4 Bedrooms at a cost of \$150.00 per bedroom nightly.

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<u> Main House/Indoor or Outdoor Wedding</u>

Access to 9 Bedrooms at a cost of \$150.00 per bedroom nightly.

- Do you provide a complimentary room day of event for bride to get dressed? *Response: Yes, we will provide a complimentary room for the bride to get dressed.*
- **17.Do you have signage or other aids to direct guests to my event?** *Response: No, you will need to provide specific signage for your event.*
- 18. Do you have a recycling policy?

Response: No.