



## F R E Q U E N T L Y   A S K E D   Q U E S T I O N S

# FAQ

Curious about Weddings and Events. You've come to the right place! Below you will find the top FAQ's from clients like you from deposits, catering, planning and pets!

Not finding what you want? Reach out to us directly and we'll be happy to answer any additional questions you might have at [info@openaireaffairs.com](mailto:info@openaireaffairs.com).

## F I N D   U S   O N   S O C I A L



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# FAQs

01

## Catering

Open Aire Affairs has exclusive catering on-site to make your day go smoother than you could imagine. This list ranges from different styles of food and services. Please call for more details or check out our website for our list of catering teams.

02

## Day Of Coordinator

Your Coordinator begins working with you 3 months before the wedding; They provide you with guidance, suggestions and feedback related to the details of your wedding day, they will also be there to answer vendor questions, set out your decor and run the timeline for the day of the wedding. Style & Design packages can be added-on to your services.

03

## Offerings

Tyler Gardens has different spaces for smaller guest counts. We have packages for 50 or less in The Orangery space, Ceremony Only package as well as Bridal Showers & Rehearsal Dinner. Email us today for more details!

04

## Exclusivity

Open Aire Affairs will never book two events within the same time slots. We do have morning ceremony only packages available.

05

## Alcohol

Alcohol may be served at each and every Open Aire Affairs location. In some cases, you, the client, supplies the alcohol for your caterer to serve while at others the bars are stocked and served by the catering team. All alcohol must be served by a RAMP Certified bartender per the PLCB laws.

06

## Tours

We would be happy to give you a scheduled walk-through and answer any questions to help you make your decision to book.

07

## Insurance

A policy provides coverage for both the client and the Venue in the case of any event related lawsuits. This policy MUST be returned to the venue coordinator within 30 days of your event.

# FAQs

08

## Rentals

We do provide a rental package for each event. Including the tent with dancefloor, lighting, fans or heater dependent on weather, custom built-in bar, tables (for your welcome table or dessert displays), a restroom trailer attached to main tent area, bridal suite & kitchen prep facility.

09

## Vendors

Most of our couples pick from our recommended vendor list that is provided to you upon booking. All our vendors have been vetted & we love working with them. If you pick someone else, they just need to be approved & sign our vendor agreement.

10

## Upgrades

We do have an upgrades list for different items including the tent ceiling, different chairs & also shapes of tables. If you have a certain design or style we can certainly reach out to our vendors to see if we can get something different for your event.

11

## Candles

Candles are allowed if the flames are enclosed. Votive candles, floating candles and candles in hurricane vases are perfect. Tapered candles, candelabras, tea-lights & sparklers are not permitted on property.

12

## Rehearsal

You get one hour for rehearsal on-site the night before with your event planner as long as we don't have an event booked. If so, we will work with the schedule to help you find the best time for your wedding party. You are also allowed to drop off items for your event as long as they are in plastic containers & labeled.

13

## Rain Plan

We have a couple different options for Plan B:

1. Have all three events (ceremony, cocktail hour with reception) in the main tented area.
  2. Get an extra tent for ceremony based on your guest count & merge your cocktail hour into reception. Pricing is additional for extra tenting.
  3. Have a tent for ceremony & another tent for cocktail hour with your reception happening in the main tent.
- All three are also great for shade purposes.
  - Extra Tenting requires a 50% non-refundable deposit to hold & confirmed on final payment week-of.

14

## Pets

Pets of all kinds are allowed in the Gardens as long as they are leashed & someone scoops after them. We suggest hiring a pet sitting company, so after your photos with your extra four legged friend they can go home and be comfortable.